

As part of Amundi's strong commitment to regulatory compliance and data protection, all Sales and Investment team communications are recorded in accordance with EU and UK MiFID II and Market Abuse Regulation requirements. These recordings are used exclusively for regulatory oversight, compliance monitoring and audit purposes. It is important to note that staff members do not have the ability to activate or deactivate call recordings, ensuring impartial and consistent capture of relevant communications.

We maintain rigorous controls and procedures governing the secure retrieval, handling and release of these recordings. Any request for access to recorded calls undergoes a thorough review and must receive prior approval from the Data Protection Officer (DPO) to ensure compliance with data privacy laws and internal policies.

Third parties retain the right to request the erasure of recordings if they believe the data falls outside the scope of regulatory requirements. Such requests are carefully evaluated on a case-by-case basis by Amundi's Compliance department in conjunction with the DPO, balancing regulatory obligations with data protection principles.

In line with Amundi's policy and the standards set by the EU and UK Financial Conduct Authority (FCA), access to these recordings is strictly limited to authorised Compliance personnel and managed under robust governance frameworks to safeguard the interests of all parties involved.